Special Olympics Wisconsin

MANAGED SERVICES DELIVERS COST SAVINGS AND RELIABLE SUPPORT

Don Wigington
Vice President of Sports & Health Programs

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Since 1972, Special Olympics Wisconsin (SOWI) has provided year-round sports training and athletic competition for children and adults with intellectual disabilities. Unfortunately, they struggled with frequent outages and disjointed technology – both of which hindered productivity and stretched their budget.

The Challenge

At a non-profit like SOWI, in-kind donations power operations, so every expenditure directly impacts service to the community.

SOWI needed seamless technology that would improve workflows as well as network support to ensure high availability, so that staff could focus on reaching and impacting the community.

"Working with Elevity, our technology budget is spent more efficiently. We lean on their engineers for experience and expertise, rather than hiring an inhouse resource. By outsourcing our network management, we can allocate more of our funding towards hosting sporting events and tournaments for our community."

The Solution

Elevity implemented a centralized server housed in our data center and provides outsourced network management. SOWI now has unified technologies that work together to elevate their existing workflows and operations.

Employees can access applications and documents securely across seven locations and also remotely using VDI on a centralized server with high availability. This means SOWI no longer needs to send people home early because technology isn't working, which was a frequent occurrence in the past.

"With Elevity's expertise, we've finally landed on a solution that works consistently for our needs," says Don.

The Results

Elevity equipped this non-profit's staff with technologies and support that boosts productivity. They are now more effectively using their technology budget, while still having access to top notch resources and tools.

High availability in the cloud allows their team to work from anywhere. When network availability issues arise, their team has easy access to responsive engineer resources at Elevity and the issue gets resolved quickly.

"The tools Elevity has provided us have been fantastic," says Don. "But it's the people behind them that I really value and rely on."

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